

Initial Set Up and Other Frequently Asked Questions (FAQs):



How do I log in?

- Go to google.classroom.com
- Your username and password have been emailed to you by Julie in the office. Input your username.
- At the next box, you will be asked to input your password that was created by the school. This will lead to a 'terms of service' box which you will need to accept to access the site.
- At the next screen click continue and this will then take you to a choice of 'student' or 'teacher'. Click 'student'.
- Join all classes offered. These have been set up by the school.
- You are now successfully logged in. There should be an initial task to complete and turn in. Have a go at this to see if it works.

How do I change my password?

We recommend that once you have logged in successfully you then change your password. Please follow the instructions on the username and password letter to do this.

My password or code isn't working – what should I do?

If you are having problems with the password or code then email admin@alverstone-jun.hants.sch.uk for assistance. We can't promise we'll be able to respond immediately, but will do our best to get back to you as quickly as we can.

We only have one laptop / device at home and my older child is using it a lot for their work. Will my child still be able to do their work?

We do not expect children to have to spend a significant amount of time with a device to do their work. We will try to design tasks so that children can read through the instructions, or watch the stimulus (if there is one) and then get on with their work as independently as possible. This should mean that the device is only used for as minimal amount of time as possible.

What if my child wants to send a message to their teacher that only the teacher can see?

Post a private comment. This will only be seen by the teacher and not the other children in the class. This is the best way to keep in touch with teachers and to let them know how it's going.

What if I miss a day or a piece of work?

Please don't put yourself or your child under pressure to have the tightest, most rigorous schedule and feel you have to share the most amazing projects every day. Home schooling, whilst possibly

also doing your own work from home hard enough. If you want to have routines and fixed times with a schedule of lessons because that works for your family, then go for it, but if it's better to only do elements of the work set, or to only work on some days then that is fine too.

What if my child is finding the learning tricky

If your child is struggling to grasp something, please don't worry. It is fine to move onto something else and leave certain elements out as these are suggested activities.

How do I hand in work? How do you know I've handed it in?

We do not expect children (or parents) to formally submit work back to school unless we give specific instructions to do this. Where this is the case, pupils will be prompted to 'turn in' their work. If you want to share your work, we'd love to see it. In order to do this, click the 'Turn In' button on the assignment. This will highlight it to teachers, who will then be able to see your work.

Will the work be marked?

Not all work will receive feedback, just as it wouldn't if we were at school. We will respond as often as we can with praise or top tips, however, like you, many of us are juggling home-schooling, and supporting key worker children in school, alongside other elements of our jobs. We will continue to review this as we get to grips with the new system.